

DEFINITION OF TERMS

Listed below are clauses or sentences defining various terms used in this Product Catalog.

Accessories

Devices, other than customer-provided terminal equipment or communications systems which are mechanically attached to, or used with, the facilities furnished by the Telephone Company and which are independent of, and not electrically, acoustically or inductively connected to, the conductors in the communications path of the telephone system.

Additional Listing

A listing which is in addition to the initial or joint user listing provided with the customer's service.

Authorized User

The term authorized user, as used in connection with exchange service, denotes those individuals authorized by the Telephone Company to use a customer's telephone service. It includes the members of this household, employees or agents of the customer, residential tenants of hotels, clubs, etc., and joint users as arranged for.

The term authorized user, as used in connection with private line service, denotes a person, firm or corporation designated by the customer and authorized by the Telephone Company to use the customer's service.

Baud

The term baud denotes a unit of signaling speed. It is the reciprocal of the time duration in seconds of the shortest signal element (mark or space) within a code signal. The speed in bauds is in the number of signal elements per second.

Building

A structure under one roof; also two or more such structures where (a) such structures directly adjoin each other, being separated only by a building wall; or (b) such structures are connected by a completely enclosed passageway designed for and used primarily as the regular route for travel between the structures, and which passageway is also suitable for the installation and maintenance therein of interior telephone facilities; and (c) the major portion of the structures are occupied by the same customer.

Carrying Plant or Supporting Plant

Poles or conduit (including trenching) required for cable or wire facilities. In some instances tree hitches are considered to be carrying plant.

DEFINITION OF TERMS (cont.)

Central Office

A switching unit in a telephone system, providing service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting lines. More than one central office may be located in the same building.

Central Office Building

A building containing one or more central offices. There may be more than one central office building in an exchange, and one central office building may serve more than one exchange.

Central Office Line

A main telephone exchange service or trunk line.

Centrex Service

A service arrangement of dial switching equipment and facilities which permits completion of inward and outward long distance calls from telephone stations of the system without intermediate handling by the centrex service attendant.

Channel

An electrical path furnished by the Telephone Company between two or more points, suitable for the purpose furnished and derived in such manner as the Telephone Company may elect. A single pair of wires may be used to provide more than one channel. A channel may be provided, in whole or in part, by cable, wire or radio.

Circuit

As generally used herein, a circuit is a channel.

Class of Service

The method of charging for local messages, namely unlimited, or measured.

DEFINITION OF TERMS (cont.)

Communications Systems

The term communications systems, as used in connection with exchange service, denotes channels and other facilities which are capable, when not connected to exchange, message toll telephone or WATS service, of communication between customer-provided terminal equipment or between Telephone Company stations.

The term communication systems, as used in connection with private line service, denotes channels and other facilities which are capable, when not connected to private line services, of communication between customer-provided terminal equipment or Telephone Company stations.

Conforming Answering Device

The term conforming answering device denotes a customer-provided device which automatically answers incoming calls; transmits a prerecorded voice message or appropriate audible signal to the calling party; records a voice message from the calling party if so designed and arranged; and automatically disconnects from the line in a prearranged manner on completion of the last of the functions for which it was designed and arranged as described in this paragraph. The conforming answering device may include remote interrogation and/or device function control. A conforming answering device must incorporate an Authorized Protective Connecting Module and must bear a valid conformance number.

Conformance Number

The term conformance number denotes an identifying number assigned to a particular model of conforming answering device incorporating an Authorized Protective Connecting Module.

Connecting Arrangement

The term connecting arrangement denotes the equipment provided by the Telephone Company to accomplish the direct electrical connection of customer-provided facilities with the facilities of the Telephone Company, or the direct electrical connection of Telephone Company facilities.

Connections

Acoustic Connection - A connection made by sound.

Direct Electrical Connection - A physical connection of the conductors in the communications path of the telephone system.

Inductive Connection - A connection made by using the electro-magnetic field generated by a telephone.

DEFINITION OF TERMS (cont.)

Customer

An individual, partnership, association, corporation, cooperative marketing association, tenant, governmental unit, or a subdivision of a municipality, or the State of New Hampshire, that arranges for service and is responsible for the payment of charges and compliance with the rules and regulations of the Telephone Company.

Customer Premises Equipment

Devices, apparatus and their associated wiring, provided by a customer which do not constitute a communications system and which, when connected to the communications path of the telephone system, are so connected either electrically, acoustically or inductively.

Data-Access Arrangement

A protective connecting arrangement for use with the network control signaling unit, or, in lieu of the connecting arrangement, an arrangement to identify a central office line and protective facilities and procedures to determine compliance with appropriate network protection criteria.

Exchange

A geographical unit established for the administration of communication service in a specified area. It generally consists of one or more central offices together with the associated plant used in furnishing communication service within that area.

Exchange Area

The Territory served by an exchange.

Exchange Service

The furnishing of central office line facilities to provide for telephone communications within the local service calling area on a measured or unlimited service basis in accordance with the Product Catalog.

Extension Line:

A private line channel to provide extension telephone service, in connection with main telephone exchange and private branch exchange telephone service, to locations not in the same building as the main telephone exchange service or PBX attendant's switchboard position.

DEFINITION OF TERMS (cont.)

Extension Telephone

An additional telephone connected to the same channel as the main telephone and having the same telephone or PBX branch number as the main telephone.

Foreign Central Office Service

Exchange service furnished from a central office in a multi-office exchange which is other than that normally serving the area in which the customer is located.

Foreign Exchange Service

Exchange service furnished from an exchange other than that normally serving the area in which the customer is located.

General Cable Distributing Plant

The cable provided primarily to distribute local exchange service to the general public.

General Distributing Plant

The carrying plant and associated wire or cable which provide service to the general public within an exchange.

Highway Construction

Construction generally located along a public way or construction on private property which, within one year from the date of installation of telephone service, has been accepted as a municipally-owned and maintained road subsequent to the initial installation of service and is to be used in common for more than one customer.

Initial Charge

See "Nonrecurring Charge."

Installation Charge

See "Nonrecurring Charge."

Intercommunication

Communication (1) over interior lines of a key telephone system or (2) communication between FAX system telephones.

DEFINITION OF TERMS (cont.)

Interexchange Channel

A communications path which interconnects exchanges.

Interface (See Network Interface)

That point on the premises of the customer, authorized user or joint user at which provision is made for connection of other than Telephone Company provided facilities provided by the Telephone Company.

Intraexchange Channel

A communication path which interconnects points within an exchange.

Joint User Service

This is a service which includes a listing in the alphabetical section of the Telephone Company directory and provides for the use of the customer's exchange telephone service facilities by a corporation, association, partnership, or individual not associated with the customer in business.

Joint Use Arrangement

This is a service which permits the use of the customer's interexchange private line service by an individual, firm, or corporation designated as a user of the private line service by the customer and to whom a portion of the charge for service will be billed.

Line Hunting

An arrangement whereby two or more central office lines or private branch exchange trunk lines furnished to a customer at a given location are grouped so that calls to the first number of the grouped lines are automatically routed to the first non-busy line of the lines so grouped and a busy signal is not given unless all the grouped lines are busy.

Local Channel

A communication path within an exchange connecting a customer's premises with an interexchange channel.

Main Listing/Main Telephone Listing

Usually the initial listing of person who is held responsible for the service. In the case of a business service, the business name will be the main listing (see also definition of Customer).

DEFINITION OF TERMS (cont.)

Main Telephone

A telephone directly connected to the central office switching equipment by an individual or, a PBX or centrex telephone directly connected to the PBX and centrex switching equipment by an individual line circuit. Additional telephones beyond the main telephone are considered extension telephones.

Maximum Termination Liability

A liability assumed by a customer for certain equipment or service for which a minimum service period in excess of one month applies.

Message

A completed communication between two telephone numbers. Messages may be classified as follows:

Local Message – A message between telephones where the called telephone is within the unlimited or message unit calling area of the calling telephone.

Toll Message (Long Distance Message) – A message between telephones in different local calling areas for which a message toll service charge applies.

Message Unit

The unit of measurement for charging for local messages.

Minimum Service Period

A stated length of time which a customer is expected to retain service at a specified location.

Miscellaneous Common Carrier

Miscellaneous common carriers, as defined in Part 21 of the Federal Communications Commission Rules, are communications common carriers which are not engaged in the business of providing either a public land line message telephone service or public message telegraph service.

Move

The relocation, on the same premises, of equipment and wiring associated with a customer's service.

DEFINITION OF TERMS (cont.)

Multicentral Office Exchange

An exchange served by more than one central office building.

Multipling Arrangement

This is an arrangement associated with a customer's trunk line, tie line, or main exchange service to provide for an additional appearance of line when the service is multiplied between nonmultiple switchboard positions or between a switchboard and station equipment of another type.

Municipality

This term applies to a city, town, or unincorporated place, but is not to be applied to any entity larger than a city, for example, a county.

Network Control Signaling

The transmission of signals used in the exchange and message toll telephone system, which perform functions such as supervision (control, status, and charging signals), address signaling (e.g., dialing), calling and called number identification, and other audible tone signals to control the operation for transmission and switching systems within the telephone network.

Network Control Signaling Unit

The terminal equipment furnished, installed, and maintained by the Telephone Company for the provision of network control signaling.

Network Interface

A standard FCC Registration Program jack or equivalent that is installed by the Telephone Company as part of the network access line on or within a customer's premises at a location determined by the Company which is accessible to the customer and consistent with the FCC Registration regulations, governing the location of the network interface. The network interface is located on or within the customer's premises and serves as the point of connection for all premises services to the telecommunications network.

Network Termination Wire

Wire installed for network service for a specific customer and used to connect the intrabuilding network cable or the outside plant distribution facilities to the Network Interface.

DEFINITION OF TERMS (cont.)

Nondirectory Listed Service

Exchange service telephone numbers not listed in the Company's directory, but carried in the Company's directory assistance records and given to any calling party on request.

Nonlisted Service

Exchanged service telephone numbers not listed in the Company's directory or carried in directory assistance records. There are no restrictions against giving out these numbers if they are known. This service is provided only to customers that have other listed exchange service, either a complete listing or in directory assistance records only.

Nonpublished Service

Exchange service telephone numbers not listed in the Company's directory or carried in directory assistance records and not available to the general public.

Nonrecurring Charge

A charge applying to the provision of certain items of service and equipment of facilities as distinguished from the Part VI service charge applicable for the establishment of telephone service.

Normal Type of Construction

The term used to refer to aerial construction. (GSC says "or underground")

Person-to-Person Calls

See Part V – Toll Telephone Service.

Premises

All space in the same building where one customer has the right of occupancy to the exclusion of others or shares the right of occupancy with others, or all space in different building on the same continuous property provided the buildings are occupied solely by one customer.

DEFINITION OF TERMS (cont.)

Premises Wire

All wire within a customer's premises located beyond the network interface. It includes wiring within the same building or between buildings (except wiring in cables that contain network facilities) on the same continuous property and located on the customer's side of the network interface. In the absence of an FCC approved network interface or jack in lieu of a standard network interface, premises wire is construed to be that wire which is located on the customer's side of the protector which links customer provided facilities with Telephone Company provided facilities. In all cases, access to the protector is limited to New England Telephone personnel. In the absence of a protector, premises wire is all telephone wire, excluding network terminating wire, beyond a minimum point of penetration on a customer's premises.

Private Branch Exchange (PBX)/Private Automatic Branch Exchange (PABX) Systems

An arrangement of switching equipment, consisting of a manually operated attendant position or console, or dial switching apparatus, or both, with connecting central office and PHX telephones and lines.

Private Line Service

The channels or the channels and equipment furnished to a customer for communication between specified locations.

Private Property Construction

Construction of private property to serve one or more customers.

Rate Center

A specified geographical location within an exchange area from which mileage measurements are determined for the application of message toll rates and private line interexchange mileage rates

Restoral of Service

The return to active service following a period of temporary interruption for non-payment of bills, provided this return occurs prior to discontinuance of the service.

Rewire

The additional termination of a new or existing line at an in-service telephone or the rearrangement of a line termination.

DEFINITION OF TERMS (cont.)

Same Continuous Property

A continuous plot of ground occupied by one customer, or contiguous plots of ground which are occupied by the one customer, the plot or plots being within the same exchange. When a customer owns (or leases) and is the sole occupant of properties on both sides of a street, alley, or railroad right-of-way, which properties otherwise would constitute a continuous plot, such properties shall be considered as constituting the same continuous property if such supporting structures as are required for the wire facilities between the properties are customer owned, either built by the customer or built by the Company at the customer's expense.

Secretarial Service

An arrangement of terminal equipment permitting the answering at one location of calls to main telephone lines of different customers at such times as these lines are unattended.

Secretarial Service Equipment

An arrangement of telephone service to be furnished at secretarial answering bureau locations where the termination of a customer's line will not be in a secretarial service board.

Service Charge (SC)/(Service Connection Charge (SCC))

A charge made in connection with the ordering or connection of certain services and equipment.

Single Ended Terminal Device

The term single ended terminal device denotes a terminal device which terminates only one line at a given time (e.g., headset).

Station

The term station, as used in connection with private line services, denotes the transmitting or receiving equipment, or combination transmitting and receiving equipment, at any location on a premises and connected for private point on a premises in which a channel is terminated. The term station, as used with local exchange service, denotes a telephone instrument or the location where it is terminated.

DEFINITION OF TERMS (cont.)

Station-to-Station Calls

See Section 6 – Long Distance Service

Telephone Company (Company)

The term “Telephone Company” denotes the Dunbarton Telephone Company unless otherwise stated.

Temporary Suspension of Service

An arrangement whereby service is made inoperative for a temporary period at the request of the customer.

Termination Charge

The charge made when service for which a maximum termination liability applies, is terminated by the customer prior to the expiration of the minimum service period.

Tie Line

A channel connecting two private branch exchange systems, two Centrex systems or a private branch exchange system and a Centrex system.

Trunk Line

A central office line terminating in a private branch exchange system, certain automatic call distributor and answering service systems or other switching equipment that utilizes pooled line facilities.

Unauthorized Attachment or Connection

Any customer-provided by terminal equipment, communications systems or accessory which is attached to the facilities of the Telephone Company contrary to the provision of the tariff.